

## Service Terms – Performance Indicator & Connected Map

These service terms (the “**Service Terms**”) govern the purchase and use of a bundle of two (2) Digital Services; Connected Map and Performance Indicator, (jointly, the “**Service**”). The Service Terms have been entered into by and between Volvo CE (“**Volvo CE**”, “**we**”, “**us**”, “**our**”) and you, the legal entity, that has purchased the Service (the “**Customer**” or “**you**”).

Service description	
<p>The Service is an online and real time tool that provides Users with a site overview and a possibility to set up vehicles, routes and different geozones. The Service includes a digital dashboard that provides Users with a visualized overview of data (including production flow and output, machine cycle data and fuel efficiency data) obtained from on-site telematics, which can be compiled and filtered by the User in order to assess operational productivity.</p> <p>The Service consists of four components, each connected to each other:</p> <ul style="list-style-type: none"> <li>• the office portal,</li> <li>• the map software in your or any third party’s machines that are equipped with Volvo CE Co-Pilot,</li> <li>• Volvo CE digital dashboard available via the office portal,</li> <li>• Volvo CE site map app, accessed through Android and iOS/Apple</li> </ul> <p>A full description of the Service functions and features is available on the <a href="#">Service Marketplace legal site</a>, as amended from time to time.</p>	
Price and payment	Termination
<p>Your Service Fee is specified in your Marketplace order confirmation. In addition, the following shall apply:</p> <ul style="list-style-type: none"> <li>• Monthly invoice billing</li> <li>• Payment term: thirty (30) days</li> </ul> <p>The Service Fee is calculated on the number of connected units, in accordance with the price model displayed in the Marketplace at the time of your order.</p>	<p>Both you and Volvo CE may terminate these Service Terms by giving the other no less than thirty (30) days written notice to that effect.</p> <p>Additional grounds for termination are specified in the General Terms and Conditions.</p>
Service prerequisites	
<ul style="list-style-type: none"> <li>• Co-Pilot with internet connection is required to use the Service. Hardware and SIM card not included in the Service.</li> </ul>	

- For Volvo machines, the Onboard Weighing (OBW) function is required to enable automatic production data input. The Onboard weighing is not included in the service. (For Volvo Haulers without OBW, it is possible to manually input production data in haul assist).
- For non-Volvo transporting machines with generic Co-Pilot installed, the production data can be manually inputted using the generic haul function (OBWR), however fuel data and machine hour will not be available. Generic Co-Pilot hardware, and SIM card, are not included in the Service.

#### **General Terms and Conditions**

[General Terms and Conditions for Digital Services](#) apply to these Service Terms.

All capitalized terms used but not defined in these Service Terms, are defined in the General Terms and Conditions.

#### **Personal data**

In providing the Service to you, Volvo CE will process Personal Data as further specified in the applicable privacy notice for each part of the Service. Please see [Connected Map Privacy Notice](#) and [Performance Indicator Privacy Notice](#) respectively. Appendix 1 (Privacy Addendum) of the General Terms and Condition shall not apply in relation to the Processing outlined therein. You must ensure that this information is made available to your users of the Service in accordance with the General Terms and Conditions.

#### **Open source or other separately licensed software**

The Service includes copyrighted software that is licensed under open-source licenses. Should you want to know what components of the Service that are covered by such licenses, or if you want to read the licenses in full, you can find a list with copies of such licenses on the [Service Marketplace legal site](#).